

[40101/02101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Hossein SHENASSA et al.
Serial No. : 09/854,279
Filing Date : May 11, 2001
For : SYSTEM AND METHOD FOR DYNAMIC MANAGEMENT
OF A STARTUP SEQUENCE
Group Art Unit : 2116
Examiner : Rehana Perveen

RECEIVED
CENTRAL FAX CENTER
JUL 29 2004

OFFICIAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

SIR:

In response to the Office Action dated April 30, 2004, Applicants hereby submit the following amendments and remarks.

[40101/02101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Hossein SHENASSA et al.
Serial No. : 09/854,279
Filing Date : May 11, 2001
For : SYSTEM AND METHOD FOR DYNAMIC MANAGEMENT
OF A STARTUP SEQUENCE

Group Art Unit : 2116
Examiner : Rehana Perveen

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Mail Stop: Non Fee Amendment

Certificate of Facsimile Transmission Under 37 CFR 1.8

I hereby certify that this paper is being facsimile transmitted to the
Commissioner for Patents, P.O. Box 1450, Alexandria, VA
22313-1450, Fax (703) 872-9306 on the date shown below:

By:  Date: July 29, 2004
Michael J. Marcin, (Reg. No. 48,198)

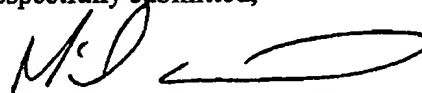
TRANSMITTAL

S I R:

In response to the Office Action mailed April 30, 2004, please find an Amendment for
filing in the above-identified application.

No fees are believed to be required. However, if any fees are required, please use the
deposit account of **Fay Kaplun & Marcin, LLP**, Deposit Account No. 50-1492. A copy of this
paper is enclosed for that purpose.

Respectfully submitted,



Michael J. Marcin, Reg. No. 48,198

Dated: July 29, 2004

Fay Kaplun & Marcin, LLP
150 Broadway, Suite 702
New York, New York 10038
Tel: (212) 619-6000
Fax: (212) 619-0276

RECEIVED
CENTRAL FAX CENTER

JUL 29 2004

OFFICIAL

LAW OFFICES OF
FAY KAPLUN & MARCIN, LLP
INTELLECTUAL PROPERTY LAW

150 BROADWAY, SUITE 702
NEW YORK, NEW YORK 10038
PHONE: (212) 619-6000
FAX : (212) 208-8819
WWW.FKMIPLAW.COM

FACSIMILE COVER SHEET

FAX NO : 703-872-9306

TO : Commissioner for Patents,
Mail Stop: Non Fee Amendment

FROM : Michael J. Marcini

DATE : July 29, 2004

SUBJECT : U.S. Patent Appln. Serial No. 09/888,955
for *System and Method for Determining
the Root Cause of a Failure*
Our Reference: 40101/02201

NUMBER OF PAGES INCLUDING COVER : 18

MESSAGE:

Please see attached.

IF ANY PAGES WERE NOT RECEIVED OR ARE ILLEGIBLE, PLEASE CALL (212) 619-6000 AS SOON AS POSSIBLE.
The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above.
If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any
dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us by telephone, and
return the original message to us at the above address via the U.S. Postal Service. We will reimburse any costs you incur in notifying us and returning the message to us.
Thank you.